

Parents' Survey June 2010

ACTION PLAN

Issue	Action	When by
1. Parents stated they would like more frequent information regarding their son / daughter's progress	<ul style="list-style-type: none"> • Re instate a comment box on the Year 1 'settling in' Subject Review in November and re instate a Year 2 Subject Review in March 	Autumn term 2010
2. Parents expressed concern over the impact of staff absence	<ul style="list-style-type: none"> • Notice regarding cover arrangements for staff absence to be included in parental letters and on parents section of College website 	Autumn term 2010
3. Many parents do not feel well informed about College events and activities	<ul style="list-style-type: none"> • Continue to text parents to remind them of the monthly newsletter on the website 	Academic year 2010 / 2011
4. The survey results do not always make clear the precise nature of parental dissatisfaction	<ul style="list-style-type: none"> • Redesign the survey for 2011 to include space for qualitative comments 	January 2011
5. The results of the survey and the action plan are not known by College staff, parents, governors	<ul style="list-style-type: none"> • To put the results and action plan on the website for parents and on the VLE for staff • To disseminate positive comments to staff via Staff News • To contact relevant managers with the 	<p>July 2010</p> <p>July 2010</p> <p>July 2010</p>

	<p>report findings and any comments relevant to their area of responsibility</p> <ul style="list-style-type: none">• To present results of survey to College governors	<p>November 2010</p>
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