



## Parent Video Appointments Guidance

[How to attend appointments over video call](#)

Short video demonstration can be viewed [HERE](#).

### Attending Appointments

All appointments will be by video; please **do not visit the college site**.

If you do not have access to a suitable internet connection or device, or have other needs which would make an online appointment difficult, please email [studentservices@bhasvic.ac.uk](mailto:studentservices@bhasvic.ac.uk) and we will try to arrange a phone appointment or e-mail exchange with the relevant teacher(s) as an alternative.

### Support with Bookings

If you have any technical problems with setting up your account or using the online booking system, please e-mail [cis@bhasvic.ac.uk](mailto:cis@bhasvic.ac.uk). Alternatively, if you need general advice or support in arranging or altering appointments, you can phone **Student Services on 01273 552200**.

Please make us aware of any specialist access or other requirements you may need by e-mailing [studentservices@bhasvic.ac.uk](mailto:studentservices@bhasvic.ac.uk) at least 48 hours in advance of the evening.